



Floji for Retail



Transform your collaboration and customer support, through a platform that's optimised for retail environments.



Floji gives retailers a comprehensive and seamless workspace that makes it easier than ever to **talk, meet, message and support** customers. Manage all your **team communication and customer interactions** from one secure digital hub.

Why Floji for retail?



Connect your organisation

- ✓ **Set up Floji in minutes.** Create dedicated collaboration spaces for all your teams. Keep your existing phone numbers or let us provide you with new ones.
- ✓ **Work from anywhere.** Easily move between devices without disrupting the conversation. Location is never a barrier, with Floji.
- ✓ **Work with everyone.** Collaborate the way you need to: talk, meet, message, align teams, run meetings, plan campaigns, share screens and files.
- ✓ **Unified collaboration.** Say goodbye to app-switching. Work with suppliers and external partners as seamlessly as you work with your own team.

Improve customer support and engagement

- ✓ **Experience omnichannel.** Support your customers across key digital channels, all from one place.
- ✓ **Engage proactively to drive sales.** Start the conversation through Floji-powered live chat on your website.
- ✓ **Find resolutions faster.** Retail-optimised routing gets shoppers through to the right people. Provide support through chat, voice or face-to-face video, and speed things up with canned responses.
- ✓ **Stay on top of all your support.** Innovative workflow automation, with inbuilt customer engagement tracking.

Simplify the way you work, and give your customers a more **connected** retail journey. Go with Floji for an **easy-to-navigate, modern** platform that keeps all your work and communication flowing. Built for businesses of all sizes in every retail environment.

Get started today. Stay on the free plan for as long as you like.
All core features included.